Stephanie Haron

Sr. Product Designer

(Contract, perm, temp-to-perm)

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Innovative and results-driven Senior Product Designer with a progressive career spanning over 20 years. Expert in transforming digital landscapes through user-centered design, combining strategic analytics with creative problem-solving to deliver impactful user experiences. Proven track record in leading UX projects and driving business success in diverse industries, including Fortune 500 and Fortune 100 companies.

Professional Experience

{ Additional experience on page two }

KelseyCare Health Plans

Sr. Product Designer, Contract | 2023–2024

- → Pioneered a transformative UX redesign of the website, fusing modern design principles with enhanced usability to redefine user interaction.
- → Orchestrated usability testing with participants, gathering critical insights that forecast a substantial boost in user engagement and satisfaction.
- → Cultivated strategic partnerships with stakeholders, merging design innovation with business needs to sculpt an advanced user experience framework.
- → Streamlined the design-to-development workflow, ensuring smooth execution and deployment of UX designs.

Publicis Sapient

Sr. Product Designer, Contract | 2022–2023

Jenny Craig Account

- → Championed user-centered enhancements within a multi-disciplinary team, markedly improving the web app's functionality and aesthetic appeal.
- → Crafted and refined designs and prototypes, setting a new standard for the Jenny Craig web application's user interface.
- → Implemented strategic layout changes based on stakeholder and team feedback, leading to a more user-focused design anticipated to significantly enhance client satisfaction.

Edward Jones Account

- → Led a pivotal UX overhaul for gated content, directly resulting in a 3.4% surge in user engagement in just one month.
- → Spearheaded UX initiatives across digital platforms, unifying the user experience and elevating brand consistency in multi-platform campaigns.
- → Collaborated effectively with copywriters and content strategists, striking a balance between compliance and design solutions.
- → Worked alongside an Accessibility Specialist and integrated legal directives from Edward Jones, achieving a harmonious blend of compliance and innovation.

Tools

Figma InDesign Sketch Illustrator InVision Photoshop Miro SaaS Mural WordPress

Skills

User Research & Testing Information Architecture Prototyping User-Centered Design Accessibility Standards Design Systems & Standards Data Analysis

Education

Parsons School of Design User-Centered Design (UX/UI) Certificate

Harvard Extension School Evidence-based Nutrition Certificate

The Art Institute of Houston Graphic Design, AAS

Awards & Recognition

MarCom Creative Awards Platinum Winner

Featured as an "Alumni Success Story" in Art Institute publications

Expedia Group

Sr. UX/UI Designer, Contract | 2021–2022

- → Led user-centered design for the Learning Team, crafting engaging training modules that elevated employee engagement by 10% in three months.
- → Guided stakeholders in optimizing online learning platforms, integrating visual clarity with impactful messaging to enhance user learning experiences.
- → Strategically addressed user pain points, steering design decisions towards a balance of user satisfaction and business excellence.

Insperity

Sr. UX/UI Designer, Contract | 2019–2021

- → Crafted a user centered, mobile-responsive landing page, boosting closed deals by 166% and discovery calls by 115%, earning a nomination for the 2021 American Marketing Association Crystal Award.
- → Oversaw the integration of branding standards across digital touchpoints, including web pages and social media, enhancing the user interface and experience in various formats like infographics and presentations.
- → Collaborated cross-functionally with developers and, harmonizing branding with user-centric design principles, ensuring seamless usability across desktop and mobile platforms.

Diverse Industry Experience (2003-2019)

Art & Auction Services Sotheby's

Finance & Banking

AllianceBernstein Bank of America Barclays BNY Mellon Cambridge Savings Bank, Harvard Square Guggenheim Partners J.P. Morgan Chase Moody's Analytics

Health & Pharmaceuticals KelseyCare Health Plans Tufts Health Plan

Consulting & Professional Services Boston Consulting Group Proskauer Rose (*Law Firm*)

Real Estate CBRE

Education Columbia University Massachusetts College of Pharmacy and Health Sciences Suffolk University

Retail & Consumer Goods Macy's

Sports & Entertainment Major League Baseball Major League Soccer NBCUniversal

Technology & Digital Services IBM Watson

Communications & Public Relations Bloomberg Philanthropies Jack Morton (*Global Brand Experience Agency*) Juice Pharma Ketchum Digital (*Digital Communications*) Marina Maher Communications